

20. (Twice Amended) A method for customizing a graphical user interface to a government system, comprising the steps of:

- (a) determining a classification of a user accessing a graphical user interface to a government system utilizing a network;
- (b) limiting content available for display to the user based on the classification;
- (c) selecting regional content for display on the graphical user interface based on the classification of the user; and
- (d) allowing the user to customize a portion of the content available for display, wherein the content includes links to other web sites within the context of the government system.

21. (Unchanged) A method as recited in claim 20, wherein the content includes links to at least one of services and information.

22. (Unchanged) A method as recited in claim 20, wherein the portion of the information about the user is demographic data.

23. (Unchanged) A method as recited in claim 20, further comprising the steps of tracking processing of billing for transactions and displaying a summary of the processing of the billing.

24. (Unchanged) A method as recited in claim 20, further comprising the steps of communicating with existing business software on a system of the user and allowing the user to access both the graphical user interface and the existing business software on the system of the user.

26. (unchanged) A method as recited in claim 20, further comprising the step of providing a mechanism for the user to access historical transactions.

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27. (Twice Amended) A computer program embodied on a computer readable medium for customizing a graphical user interface to a government system, comprising:

- (a) a code segment that determines a classification of a user accessing a graphical user interface to a government utilizing a network;
- (b) a code segment that limits content available for display to the user based on the classification;
- (c) a code segment that selects regional content for display on the graphical user interface based on the classification of the user; and
- (d) a code segment that allows the user to customize a portion of the content available for display, wherein the content includes links to other web sites within the context of the government system.

28. (Unchanged) A computer program as recited in claim 27, wherein the content includes links to at least one of services and information.

29. (Unchanged) A computer program as recited in claim 27, wherein the portion of the information about the user is demographic data.

30. (Unchanged) A computer program as recited in claim 27, further comprising a code segment that tracks processing of billing for transactions and a code segment that displays a summary of the processing of the billing.

31. (Unchanged) A computer program as recited in claim 27, further comprising a code segment that communicates with existing business software on a system of the user and a code segment that allows the user to access both the graphical user interface and the existing business software on the system of the user.

33. (Unchanged) A computer program as recited in claim 27, further comprising a code segment that provides a mechanism for the user to access historical transactions.

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34. (Twice Amended) A system for customizing a graphical user interface to a government system, comprising: